# Terms and Conditions – Brighter Spaces Media Ltd (trading as BrighterSpaces)

## 1. Bookings

Bookings must be confirmed by email. Full payment is required before any scheduling or preparation begins.

## 2. Services Provided

* Photography
* 360° virtual tours
* Floor plans
* All work is delivered digitally via secure links or file sharing.

## 3. Intellectual Property

All content (photos, videos, 360 tours) remains the property of BrighterSpaces unless otherwise agreed. Clients receive a usage license. We reserve the right to use work for our portfolio or marketing unless the client explicitly requests otherwise in writing.

## 4. Client Responsibilities

Clients must ensure access to the site, property readiness, and communication of any relevant restrictions. We are not responsible for delays due to inaccessible sites or uncooperative environments.

## 5. Liability

* We are not liable for hosting platform outages
* We are not liable for delays caused by weather or site access
* We are not liable for client misuse of content
* We are not liable for indirect or consequential losses
* Our total liability is limited to the amount paid for the service in question.

## 6. Amendments and Revisions

Minor corrections are included in the service. Major changes may incur additional charges and will be discussed in advance.