# Privacy Policy – Brighter Spaces Media Ltd (trading as BrighterSpaces)

## 1. Introduction

We respect your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you interact with BrighterSpaces, whether through our website, by phone, or in person.

## 2. What We Collect

* Your name, email address, phone number
* Any information you provide via contact forms or emails
* IP address and usage data (via cookies – see section 6)

## 3. How We Use Your Data

* Respond to enquiries and communicate with you
* Provide and deliver photography, 360 tours, and floor plan services
* Manage bookings, invoicing, and customer service
* Comply with legal obligations (e.g. record-keeping)
* We do not sell or rent your data to third parties

## 4. How We Store and Protect It

Data is stored securely on trusted platforms (e.g. Wix, Stripe, secure email services). Access is limited to authorised personnel only.

## 5. Sharing Your Data

* Stripe (for secure payments)
* Hosting platforms (for sharing digital content)
* Legal or governmental bodies, if required by law

## 6. Cookies

Our website (hosted on Wix) uses cookies to improve performance, track usage, and provide a better experience. You can manage cookies via your browser settings.

## 7. Your Rights (GDPR)

* Access the personal data we hold about you
* Request correction or deletion of your data
* Object to or restrict certain types of processing